



**International Parking Community
Higher Education Interest Group Meeting
Kindly Sponsored by ZatPark**



Networking Including Dinner
Tuesday 15 February from 7.00pm – onwards

Higher Education Meeting
Wednesday 16 February 2022 from 10.30am – 4.00pm

Networking event the night before: Tuesday 15 February 2022

A Networking Event including Dinner will be hosted by University of Leeds. The event will be taking place at: **University of Leeds**

If you would like to attend, please contact fiona@theipc.info
(IPC Higher Education members free to attend)

Higher Education meeting: Wednesday 16 February 2022. The event will be taking place at: **University of Leeds**

Full details of the agenda below.
IPC Higher Education members free to attend.

If you are a non-IPC Higher Education member (University or Higher Education employee) the cost to attend the meeting is £40 plus VAT this includes the networking dinner the evening before. If you would like to attend, please contact fiona@theipc.info

Agenda

10.00 am – 10.30 am Coffee/Networking
10.30 am – Welcome and Housekeeping
10.45am – Morning Session

How can Universities use Technology to help reduce the impacts of Covid 19 on their current parking operations?

Topics to be included in this session:

- How to reduce avoidable contact by providing a customer self-serve permit website
- Simplified processing of university applications with a future proof system
- Easy configuration of permits and visitor vouchers to help deal with the new hybrid working hours
- Restricting the number of available parking sessions on any one day to manage capacity levels in real time

- Capacity level pricing?
- How to create an effective criteria-based application
- Permit eligibility travel planning (Public transport roots/distance/postcode exclusion)
- Car Sharing?
- Seamless integrations (single sign on)
- Various payment methods (Ecom6/integration with payroll)
- Emission based pricing of permits/DVLA look up
- Whitelists
- Improve customer experience -Permit App
- ZatKiosk (some universities have leisure/gym facilities used by members of the public)
- Fully integrated with the enforcement system (ANPR and Mobile) Set scene for afternoon Session

1.00pm – 1.45pm Lunch and Networking

1.45pm – 4.00pm – Afternoon Session

Topics to be included in this session:

- Mobile Enforcement App for self- ticketing
- Asset management features non mobile app (Utilising staff resources)
- Briefing notes on mobile app (useful addition to help self-ticketing staff with social distancing and getting important messages to them from back-office staff)
- ANPR on handheld
- MNPR (drive offs)
- ANPR Camera Enforcement (links to permits)
- Simplified user friendly Backoffice processing system
- KADOE link providing DVLA access
- Seamless Integrations with third-party suppliers (CCTV/payment machines/barriers)
- Technology -Environmentally friendly (virtual permits, emission-based pricing, web based etc.)

3.30pm – 4.00pm

Training & Development Academy
IPC Membership

4.00pm - Close